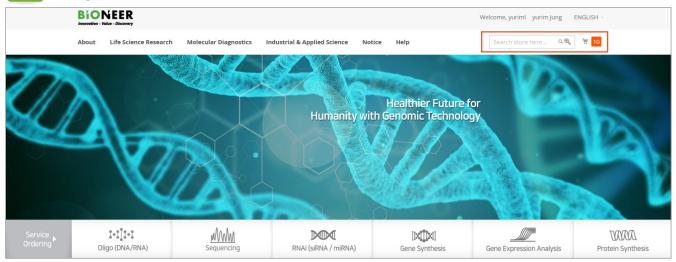
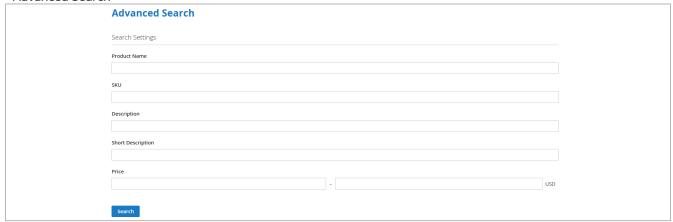


- 1. How to find the product you want.
- 1-1 Finding from the search box.

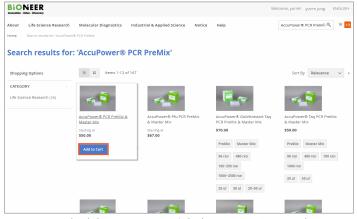


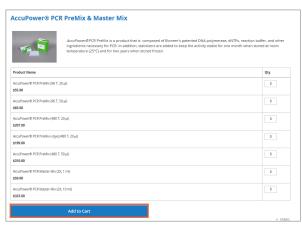
- You can search by the product's catalog number or keyword. If you want a detailed search, click the button(⊕,). You can see more options at the "Advanced Search" page.

<Advanced Search>



- You can search by Product's name, Catalog number, Description and Price range.

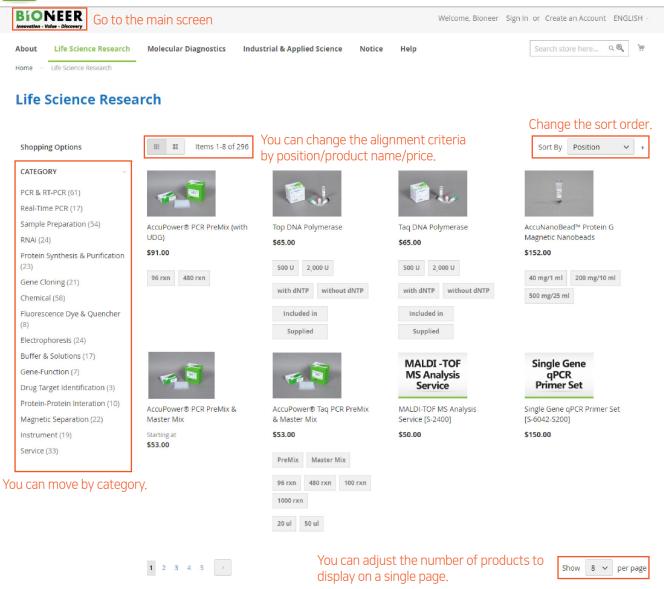


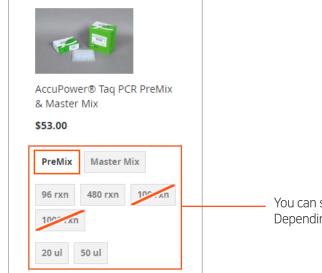


(e.g.) If you want to search for 'Accupower PCR Premix', you can see all products related to 'Accupower PCR Premix' at once.



1-2 Finding by category.





You can select each options for the kit.

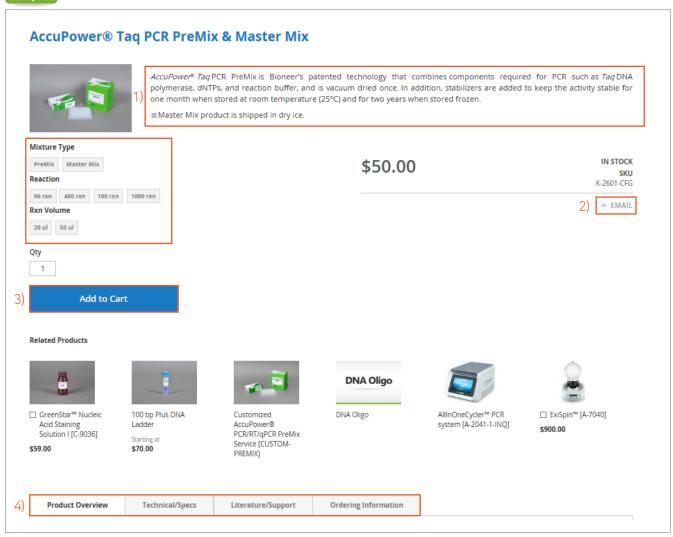
Depending on the option, you can check the availability for the product.



2. How to order the product

- When you click a product, you can check its details and order it.

Step 1



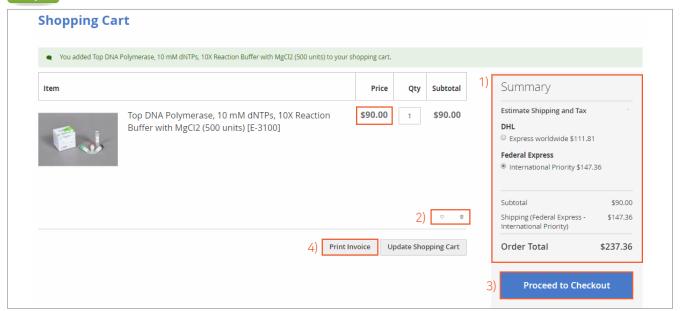
1) Important! Please check packaging type.***

Shipping costs might increase when packaging with dry-ice. Fedex/DHL may not allow dry-ice packaging delivery for some countries.

- 2) Click the 'EMAIL' button if you have any questions or concerns regarding the products Our Product Manager will reply your questions as soon as possible.
- 3) Click the 'Add to Cart' button if you found the product you want. If you want to order, click the 'Add to Cart' button.
- 4) Each tab will show you the detailed information of the product.

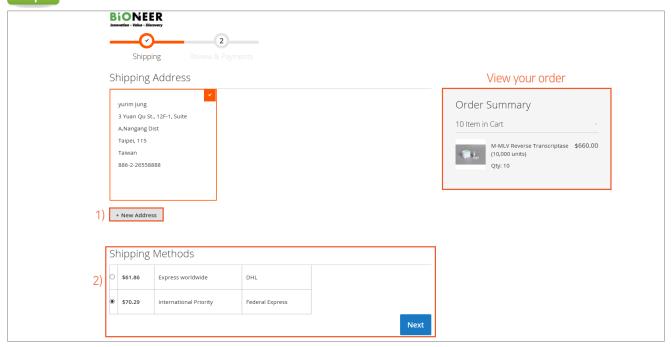


Step 2



- 1) 'Click the 'Estimate Shipping and Tax' text to show and compare the shipping price of the two carriers.
 - * You can only check the shipping fee on this screen.
 - * You can choose the company you desire on 'Shipping' page after clicking 'Proceed to Checkout'.
- 2) Once the product is saved in the shopping cart, you can modify and delete each product.
- 3) Click the 'Proceed to Checkout' button to move to the payment screen.
- 4) If you want 'Proforma Invoice', click the 'Print Invoice' button.

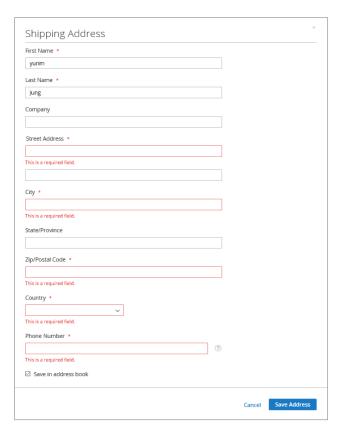
Step 3



- 1) Click 'New Address' if you want to add another address.
- 2) Select the shipping address and method, and then click the 'next' button.

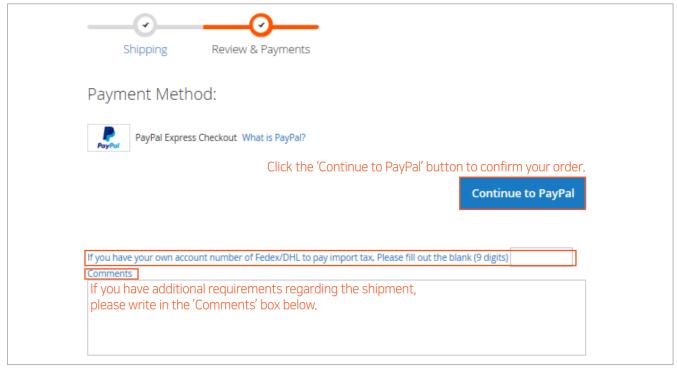
 The shipping cost does not include applicable taxes, handling and other charges.





Important! Please make sure that your shipping address is written correctly. ***

Review & Payments

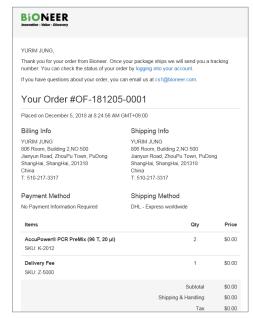


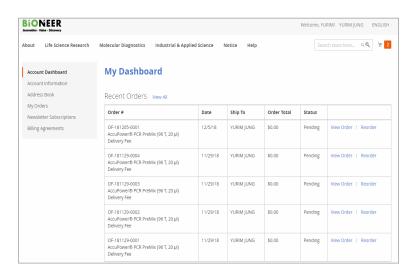
- Please be aware that Bioneer is not responsible for the sudden rise of expence at import process like customs clearance. Import tax will be charged depending on many factors including the following:
 - The type of item or service purchased
 - The shipment or delivery address of your order

If you have Fedex / DHL account number to pay tax, you can get your package faster.



<Order confirmation>



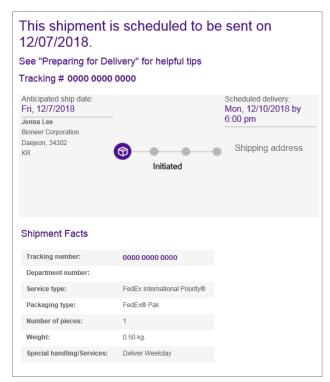


You can check your order in "My account" section.

Once the order is accepted, you will get the confirmation mail.

3. Tracking my order.

- When your order is picked up by the courier service, you will receive the email.

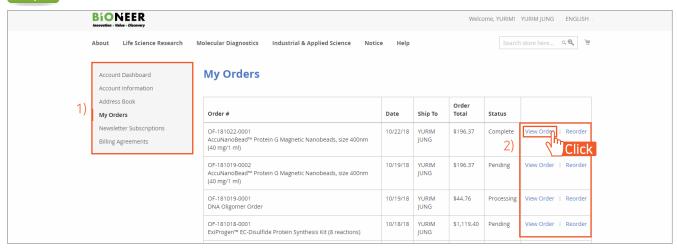


<Example>



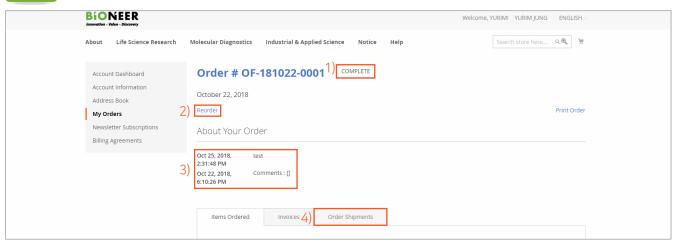
Viewing my orders and tracking the shipment.

Step 1



- 1) Enter "My orders"
- 2) You can see the order progress here. Click "View Order"

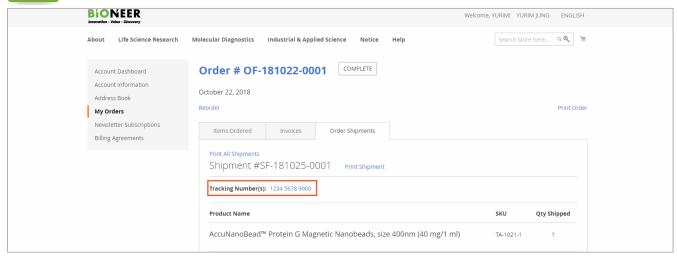
Step 2



- 1) You can see the order progress in here.
 - Processing: Preparing for shipment
 - Complete: Your order has been shipped.
- 2) If you want to place the same item, please click "Reorder"
- 3) A comment is shown when issues are found while processing your order.
- 4) When order status is shown 'Completed', you can check the tracking number in this tab.



Step 3



- You can find the tracking number for your shipment. You can check location of your shipment when you click the number.

* After clicking your tracking number, you can see the information shown below.

